



## **West View Health Care Facility Continues to Receive My InnerView Award for the 3<sup>rd</sup> year**

WEST WARWICK, RI – June 8, 2010— West View Health Care Center has been awarded My InnerView's Excellence in Action 2009 award consistently for three years. My InnerView is an independent research firm which recognizes exemplary nursing home quality care and service with this prestigious and national award.

My InnerView is the nation's leading provider of informative management applications for the senior care occupation. Because they maintain the industry's largest private database of quality customer and workforce satisfaction, they are able to recognize leaders in assisted living, senior housing, and skilled nursing professions.

Since the day West View first opened back in August of 1978, they have lived up to and continue to exceed their mission- "to provide the best possible care by partnering with our residents so they may achieve and maintain their maximum level of independence." Today, Hugh Hall oversees the facility, which is home to 120 residents who receive a variety of services from the caring and attentive staff around the clock.

It is very difficult to find a home away from home feeling, and West View surpasses that feeling. They are renowned for treating every resident with the respect and dignity that he or she deserves and involves them and their family in applying the best suitable care plan to maximize the best results. They have served over 30 years as a company and have given a home to thousands of people. "We are proud to recognize West View Health Care Center in successfully achieving the highest level of excellence in providing quality care to better serve their residents' needs" said Neil Gulsvig, President of My InnerView.

West View offers the ACT program which addresses all aspects of pain and discomfort in long and short-term care residents. Nurses, CNA's, psychiatrists, massage therapists, Reiki therapists, a chaplain and a pharmacist meet on a regular basis and create completely individualized plans according to each patient's needs. West View's ultimate goal through their ACT program is to improve the resident's overall quality of life including mental, physical, emotional and spiritual well-being.

The care provided by West View Health Care Center includes therapeutic activities, social work services, dietary services, dietician counseling, hairdresser services, spa with alternative therapies, sub-acute care, skilled care, long-term care and short stay rehabilitative services. Chaplaincy services are available to every resident, as are transportation services to medical appointments.

**About West View:** West View Health Care Center in West Warwick is a family owned, 130-bed skilled nursing and long-term care residence that delivers optimal medical care with dignity and respect to each resident. By involving families in the creation of care plans, West View Health Care Center addresses the medical, social and physical needs of the people in its care. Serving over 30 years, West View has received a five-star rating from Medicare and routinely receives high marks from the Rhode Island Department of Health.